

WITHDRAWAL OF BSP NEUTRAL PAPER TRANSPORTATION DOCUMENTS EFFECTIVE 1 JUNE 2008. ALITALIA 'PAPER TICKET ON DEPARTURE' PROCESS.

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1. Purpose of this document

10 Purpose of this document is to provide additional, detailed instructions on how to request the issuance of Alitalia paper tickets, in connection with 'Non-ETicket-Eligible' itineraries; it is intended for use by Alitalia Travel Agent Partners.

2. 'Paper Ticket on Departure' process

15 Alitalia will issue 'Airline Paper Tickets' ('own stock' automatic ATB2s or TATs), on behalf of the Travel Agents, directly to the passengers, at the airport ticket desks on departure, in exchange for 'BSPLink Virtual Multi Purpose Documents' (V-MPDs), provided:
20 .the first flight of the itinerary shows the 'AZ' Airline Designator Code (including codeshare marketing flights)
.the itinerary includes 'Non-ETicketable' segments (any carrier)
.the issuance of the V-MPD takes place at least 24 hours before the departure time of the first flight of the itinerary.

An itinerary segment (or sector), for the purpose of this Instruction, can be 'Non-ETicketable'
25 (a) because the specific flight which is booked for the sector is 'Non-ETicketable' (applies to some AZ codeshare 'marketing' flights)
(b) because AZ has no 'ETicket' functionality available for a specific passenger type ('infant', as an example) with the carrier operating the flight on which the itinerary sector is booked (even if AZ might have an Interline ETicketing Agreement with that same carrier)
30 Note: please see Paragraph 4 for Special Provisions applicable to 'Infant' passenger type.
(c) because AZ has no Interline ETicketing Agreement with the carrier operating the flight on which the segment is booked.

35 GDSs generally provide functionalities that automatically verify IET agreements between carriers and assess whether an Electronic Ticket can be issued for an itinerary, or, instead, a 'paper ticket' is required.
It would help if Travel Agents could determine if a 'paper ticket' is required as early as possible in the interaction with their Customers.

40 The procedure described in this document applies to Travel Agents located in:
Austria
Belgium
Czech Republic
France

45 Germany
Hungary
Italy
Jordan
Luxembourg
50 Netherlands
Poland
Portugal
Russian Federation
Saudi Arabia
55 Slovak Republic
South Africa
Spain
Switzerland
United Kingdom
60 Ukraine.

The procedure described in this document DOES temporarily NOT apply to itineraries where the first sector is booked on an Alitalia flight departing from:

- 65 (a) Bergamo Orio al Serio airport (BGY), for lack of ticketing facilities
(b) Lampedusa airport (LMP), for lack of ticketing facilities
(c) Olbia airport (OLB), for lack of ticketing facilities.

Note: BGY-FCO flights are 'ETicketable', and LMP-LIN, LMP-FCO and PMF-OLB-PMF flights will shortly be ETicketable.

70 The procedure does not, anyway, apply to itineraries that include a 'Non-ETicketable' sector AND where the first sector is booked on an AZ flight departing from these airports because it would not be possible to issue AZ paper tickets on departure.

75 Some itineraries, for which the issuance of paper tickets would be required, may include a first sector booked on an AZ codeshare flight departing from other airports (in addition to those mentioned above) where Alitalia has no own ticketing facilities: in this case, an Alitalia PTA will be sent to the partner carrier operating the AZ 'marketing codeshare' flight for issuance of paper tickets of that carrier on departure.

80 Example: LIM AZ X/AMS AZ ROM AZ BUD, where FCO-BUD is a Non-ETicketable AZ codeshare flight, an AZ PTA issued in exchange for the V-MPD will be sent to KL at LIM for KL to issue paper tickets for the complete itinerary.

3. Issuance of the V-MPD

85 Please refer to the 'BSPLink Virtual Multi Purpose Document (V-MPD) Manual – Agents' for detailed information on how to issue V-MPDs.

Presentation material about the V-MPD and a list of Frequently Asked Questions (FAQs) are available for download in the 'Download Centre' of the BSPLink Portal at

<https://www.bsplink.iata.org> (refer to section 'BSPLink Customer Manuals')

'BSPLink' is an online application managed by IATA.

90 Alitalia will allow all Travel Agents that already have Ticketing Authority with the carrier to issue V-MPDs via BSPLink.

When issuing the V-MPD please consider the following instructions:

- 95 (a) '**Name of Passenger**', mandatory field:
.please note that, for the purpose of this procedure, a single V-MPD can be created to cover a single PNR, which might include more than a single passenger and more than a single passenger 'fare type' (adult, child, infant, youth, senior, resident);
100 .please enter the Last Name – First Name of the first 'Name Item' as it appears in the original GDS PNR;
.if the V-MPD covers more than a single passenger, the total number of passengers by 'fare type' (adults, children and infants) should be specified in the 'Remarks' field.

- (b) '**Reason for Issue**', mandatory field:
105 this field should already be set to '50– SPECIFIED MISCELLANEOUS CHARGES ORDER'.

- I '**Airline**', mandatory field:
110 'AZ'.

- (d) '**Reason for Issuance Code**', mandatory field:
choose '1 – PTA' from the 'drop down' box, as a Prepaid Ticket Advice process will be used.
115 This field should not be confused with the 'Reason for Issue' (located just under the 'Name of the Passenger').

- (e) '**Currency**', mandatory field:
should be pre-set to your local BSP currency.

- 120 (f) '**Domestic**' – '**International**': set as appropriate.

- (g) '**Fare**', mandatory field:
Insert only the total value of the air fares (excluding taxes), for all passengers in the PNR for which the V-MPD is issued, in the currency of the country of payment only.

- 125 No total fare amounts in currencies other than the currency of payment need to be inserted anywhere in the V-MPD.
In case travel commences outside the country of payment, and the fare(s) for the actual journey needs to be calculated in another currency to subsequently be converted to the
130 currency of payment, such total fare amount need not be entered in the V-MPD.

Example:

- .V-MPD for 2 AZ paper tickets BUD-FCO to be issued on departure at BUD airport, sale by an Italian Travel Agent, 2 adult passengers
135 .booking on AZ7525Y10JUN BUD-FCO 0730-0910
.fare HUF102'600 per passenger, total fare HUF205'200
.equivalent fare paid EUR421.00 per passenger, total equivalent fare paid EUR842.00
.taxes EUR42.40 per passenger, total taxes EUR84.80
140 .the total fare amount in the currency of the country of commencement of travel (HUF205'200) need not be entered and can be disregarded when issuing the V-MPD;

however, full details of the fare in HUF for each single passenger 'fare type' will need to be inserted in the GDS PNR, as explained below

.only the total fare amount in the currency of sale (EUR842.00) should be entered in the 'Fare' field of the V-MPD.

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Please consider that the amount to be inserted in the V-MPD 'Fare' field is the total amount for all passengers, and all passenger 'fare types', included in the PNR for which AZ paper tickets must be issued; this overall total fares amount must match with the fare construction information in the GDS PNR (see below).

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(h) **Taxes**, mandatory field:

insert the total amount of all taxes related to the fares covered by the V-MPD for all passenger 'fare types', each tax under its own appropriate ISO code.

155

In the example under point (g) above, the following taxes would need to appear in the V-MPD

.YQ, EUR50.00 (EUR25.00 each passenger)

.HU, EUR34.80 (EUR17.40 each passenger)

.total amount of taxes to be entered in the V-MPD: EUR84.80 (for 2 passengers).

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(i) **Remarks**

this is an essential field, for the purpose of this procedure: information entered here is key for the Support Centre to ensure a smooth and seamless handling of the process .

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10 lines of text are available.

The following information is to be inserted in this field:

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i. Text 'ISSUE AZ PAPER TICKETS AT XXX AIRPORT',

where 'XXX' is the IATA code of the airport where AZ paper tickets need to be collected; this procedure is based on issuing AZ own paper tickets directly to the passengers, on behalf of the Travel Agents, where the first flight of the itinerary shows an AZ carrier code, at the airport ticket desk on departure.

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ii. If more than a single passenger is involved (a single V-MPD is needed to process a PNR which can include more than a single passenger and more than a single passenger type) it is required that the total number of passenger is clarified:

Examples:

180

.2 ADT

.1 ADT – 1 CHD

.2 ADT – 2 CHD

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iii. the complete itinerary of the passengers, including carrier code, flight number, booking class, date of departure, origin, destination, status, of each flight;

as a single V-MPD covers a single homogenous PNR, there should not be cases where the itinerary is not common to all passengers;

if the booking has been generated by a GDS, the corresponding PNR in the AZ system will

not have any information on bookings made on flights of other carriers.

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iv. Any other information which is deemed to be essential or important that the Travel Agent wishes to communicate to the Support Centre .

v. the AZ record locator of the PNR to which the V-MPD relates.

195

vi. The email address of the responsible Travel Agent staff.

Example of a correct 'Remarks' field in a V-MPD:

ISSUE TICKETS AT BUD AIRPORT

200

2 ADT – 2 CHD

AZ7525Y10JUN BUDFCO OK

AZ552Y12JUN FCOWAW OK

SU102Y16JUN WAW SVO OK

LO678Y17JUN SVOWAW OK

205

AZ PNR ABCDEF

ARIZZI@TRAVEL.COM.

For all other V-MPD fields, please follow IATA instructions.

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4. Original GDS PNR

The full itinerary should be entered in the 'Remarks' field of the V-MPD, as explained above, while the fare construction needs to be entered in the original GDS PNR, under 'OSI' or 'SSR OTHS' items, as appropriate for each GDS.

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There would not be enough space to enter fare information in the 'Remarks' field of the V-MPD.

'OSI' and 'SSR OTHS' information in the GDS PNRs will be visible within the AZ own system, and will allow the Support Centre to correctly handle the process without delay.

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As a single V-MPD can cover a single PNR, which can contains more than a single passenger and more than a single passenger type, it is essential that the fare constructions is entered

.for each passenger 'fare type'

.inclusive of all taxes.

225

The total amount of all fares, including all taxes, for all passengers and passenger 'fare types' included in the PNR for which the V-MPD is issued, and for which paper AZ tickets are required, as shown in the OSI or SSR OTHS items, must obviously match with the total value of the V-MPD in BSPLink.

230

The following examples describe rather complex situations; most of the cases will be simple round trips, 2 flight segments, linked to very simple and straightforward fare constructions.

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Example 1:

2 adults and 1 child on the same routing shown in the example above,

GDS Amadeus,
SR OTHS AZ-2ADT
SR OTHS AZ-BUD AZ ROM978.57CIF
240 SR OTHS AZ-AZ WAW SU MOW M1788.24YIF
SR OTHS AZ-LO WAW734.26Y1GOLD26
SR OTHS AZ-NUC3501.07
SR OTHS AZ-ROE161.561000
SR OTHS AZ-HUF565700
245 SR OTHS AZ-EUR2319.00
SR OTHS AZ-64.00YQ
SR OTHS AZ-20.31YQ
SR OTHS AZ-2.05EX
SR OTHS AZ-2.50HB
250 SR OTHS AZ-5.06IT
SR OTHS AZ-1.81VT
SR OTHS AZ-17.40HU
SR OTHS AZ-17.66XW
SR OTHS AZ-6.03RI
255 SR OTHS AZ-3.11UH
SR OTHS AZ-1.00RU
SR OTHS AZ-TOTL EUR2459.93
SR OTHS AZ-1CHD
SR OTHS AZ-BUD AZ ROM655.64YIF/CH33
260 SR OTHS AZ-AZ WAW SU MOW M1198.12YIF/CH33
SR OTHS AZ-LO WAW491.95Y1GOLD26
SR OTHS AZ-NUC2345.71
SR OTHS AZ-ROE161.561000
SR OTHS AZ-HUF379000
265 SR OTHS AZ-EUR1554.00
SR OTHS AZ-64.00YQ
SR OTHS AZ-20.31YQ
SR OTHS AZ-2.05EX
SR OTHS AZ-2.50HB
270 SR OTHS AZ-2.53IT
SR OTHS AZ-1.81VT
SR OTHS AZ-17.40HU
SR OTHS AZ-17.66XW
SR OTHS AZ-6.03RI
275 SR OTHS AZ-3.11UH
SR OTHS AZ-1.00RU
SR OTHS AZ-TOTL EUR1692.40

280 The total value of the V-MPD, by this example, should be EUR6'612.26 for the 3 passengers.

Example 2:
this same case via Galileo GDS,
SI.AZ*2ADT

- 285 SI.AZ*BUD AZ ROM978.57CIF
SI.AZ* AZ WAW SU MOW M1788.24YIF
SI.AZ*LO WAW734.26Y1GOLD26
SI.AZ* NUC3501.07
SI.AZ*ROE161.561000
- 290 SI.AZ* HUF565700
SI.AZ*EUR2319.00
SI.AZ*64.00YQ
SI.AZ*20.31YQ
SI.AZ*2.05EX
- 295 SI.AZ*2.50HB
SI.AZ*5.06IT
SI.AZ*1.81VT
SI.AZ*17.40HU
SI.AZ*17.66XW
- 300 SI.AZ*6.03RI
SI.AZ*3.11UH
SI.AZ*1.00RU
SI.AZ*TOTL EUR2459.93
SI.AZ*1CHD
- 305 SI.AZ*BUD AZ ROM655.64YIF/CH33
SI.AZ* AZ WAW SU MOW M1198.12YIF/CH33
SI.AZ*LO WAW491.95Y1GOLD26
SI.AZ* NUC2345.71
SI.AZ*ROE161.561000
- 310 SI.AZ* HUF379000
SI.AZ*EUR1554.00
SI.AZ*64.00YQ
SI.AZ*20.31YQ
SI.AZ*2.05EX
- 315 SI.AZ*2.50HB
SI.AZ*2.53IT
SI.AZ*1.81VT
SI.AZ*17.40HU
SI.AZ*17.66XW
- 320 SI.AZ*6.03RI
SI.AZ*3.11UH
SI.AZ*1.00RU
SI.AZ*TOTL EUR1692.40
- 325 SPECIAL PROVISION FOR 'INFANT' PASSENGER TYPE (NOT OCCUPYING A SEAT)
Some carriers, that have an IET with Alitalia, handle 'infant' bookings in a way that is not compatible with the Alitalia system (where 'name items' for 'infant' passengers, therefore not occupying a seat, do not exist).
Therefore, when issuing Alitalia ETickets that include sectors booked on these carriers for
- 330 a 'infant' passengers, the Travel Agent might receive an error message from the GDS.
These carriers are listed in the table under 'APPENDIX A', and are identified by a 'NO' in the 'INFANT IET' column.

In these cases

335 .the adult passenger(s) can have their ETickets issued normally, but
.the 'in fant' passenger needs a paper ticket on departure, and this procedure must be followed.

340 However, to allow processing by the Alitalia system, it is essential that the 'name item' of the 'infant' passenger (if it exists) and the 'name item' of one accompanying adult passenger are 'splitted' from the main PNR in the GDS.

5. Responsibilities for the correct calculation of fares and taxes and for seat reservations

345 The different GDS tarification systems sometimes provide different fare calculations and tax amounts for the same itinerary; it will happen that fares or taxes calculation submitted by the Travel Agents will differ from those provided by the Alitalia own tarification system (Amadeus based).

350 The Alitalia Support Centre will accept whatever fare construction and taxes calculation is submitted by the Travel Agent, unless major tarification or calculation errors are immediately apparent: this includes, but is not limited to:

355 .part of the itinerary, for which the tickets are to be issued, that appears not to be included in the fare
.missing tax amounts
.incorrect total amount
.blatantly incorrect tarification methods.

360 The final responsibility for the accuracy of the calculation of fares and taxes in accordance with applicable rules and fare notes rests with the Travel Agent: Alitalia will issue paper tickets that will mirror the fares and taxes information entered in the GDS PNR by the Travel Agent.

365 Additionally, Alitalia will not proactively check or reconfirm any seat reservations, but will consider as 'correct and verified' the itinerary information inserted by the Travel Agent in the 'Remarks' field of the V-MPD.

6. Ticketing Time Limits

370 Alitalia will generally process V-MPDs, created in BSPLink by the Travel Agent for the purpose of the procedure discussed in this document, within a few hours after their creation.

375 From the moment that the V-MPD is processed by the Support Centre and 'Marked as Used' (see below) and, at the same time, the AZ PNR is set up for ticketing at the airport, AZ will consider that 'travel documents' for the itinerary and all passengers in the PNR have been issued, and delete all 'Ticketing Time Limits' on all AZ own segments.

380 AZ does not control, and cannot and will not manage, any Ticketing Time Limits on any other bookings controlled by other Airlines.

It is the Travel Agent responsibility to ensure that these Ticketing Time Limits are managed, and do not result in unwanted cancellations.

380 The PTA file that the Alitalia Support Centre will issue, within the AZ system, to support ticket issuance at the airport on departure, has the same reference number of the original

V-MPD: this same number can be considered as the 'ticket number' for all passengers in the PNR.

385 It might be possible that V-MPDs are created, for the purpose of the procedure described in this document, in connection with PNRs that already hold Ticketing Time Limits for sectors booked on Alitalia services that have imminent expiration dates.

390 In this case, there is a possibility that the Support Centre might not action the V-MPD, and create the corresponding PTA for ticket issue at the departure airport (therefore eliminating these Ticketing Time Limits) before their expiration.

395 To avoid the risk of the cancellation of the bookings, Travel Agents may insert the appropriate SSR TKNM entries in connection with the Alitalia itinerary segments, using the V-MPD number and check digit, as instructed by their GDS.

7. Application of 'penalties'

400 As explained above, from the moment that the V-MPD is processed by the Support Centre, 'Marked as Used' (see below) and, at the same time, the AZ PNR is set up for ticketing at the airport, AZ will consider that 'travel documents' for the itinerary and all passengers in the PNR have been issued.

Therefore, all 'penalties' and other 'charges', according to the relevant fare rules and fare notes, will apply, and the refund value of the original V-MPD will be calculated accordingly.

8. The Procedure, Step by Step.

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Step	Actions	Notes
1	The Travel Agent creates the V-MPD in BSPLink, a printed copy of which can be sent to the Passenger (or Passengers) or the Customer.	Please see Paragraph 3 'Issuance of the V-MPD', and - or refer to the IATA documentation on BSPLink (same Paragraph).
2	An email notification, which includes the details of the V-MPD, is automatically sent to the Alitalia Support Centre by BSPLink.	There is no need for the Travel Agent to take any action after the V-MPD creation.

Step	Actions	Notes
3	<p>The Alitalia Support Centre takes action against the email notification sent by BSPLink:</p> <ol style="list-style-type: none"> 1. retrieves the relevant PNR in the AZ system 2. checks that the 'Paper Ticket on Departure' procedure is applicable 3. builds the complete itinerary in the AZ system, according to the booking information in the 'Remarks' field of the V-MPD 4. calculates the applicable fare; checks the details of the fare construction and the amount of the applicable taxes which have been inserted by the Travel Agent in the original GDS PNR, in the 'OSI' or 'OTHS' fields, that are reflected in the ARCO PNR 5. builds the corresponding PTA file in the AZ system 6. 'Marks As Used' the V-MPD 7. acknowledges receipt of the V-MPD, and confirms the issue of the PTA, back to the Travel Agent, by inserting 'SSR OTHS' items in the AZ PNR, that should generate a queue in the corresponding Travel Agent GDS PNR. 	<p>Applicability of the procedure is described under Paragraph 2.</p> <p>The need to insert the reservations details is explained under Paragraph 3 (i) (iii).</p> <p>Responsibility for the accuracy of fares and taxes amounts, and of booking details, is described under Paragraph 5. Please see the IATA documentation for additional information on the 'Mark As Used' functionality.</p>
4	<p>If</p> <ul style="list-style-type: none"> .the 'Paper Ticket on Departure' procedure is NOT applicable .there is any problem related to seat reservations .a blatant fare or taxes miscalculation is apparent .there is any other reason for which the AZ Support Centre cannot immediately proceed, then <ol style="list-style-type: none"> a. 'SSR OTHS' items holding text to explain the issue are immediately entered in the AZ PNR, that should generate a queue in the Travel Agent GDS PNR b. an email note (in English or Italian only) with an explanation of the issue is sent to the email address of the Travel Agent responsible staff inserted in the V-MPD 'Remarks' field. 	<p>Travel Agents should carefully check the GDS PNRs.</p> <p>The Alitalia Support Centre will use 'SSR OTHS' within the PNRs to communicate with the Travel Agents, Email notes will be used only when absolutely necessary.</p> <p>Travel Agents can have confirmation that the transaction has been successfully managed through 'SSR OTHS' elements entered by the Alitalia Support Centre.</p>
5	<p>The passengers contact the AZ Ticket Desk on departure, show a copy of the V-MPD, or simply give the AZ PNR reference, or just the flight details.</p>	
6	<p>The AZ Ticket Desk staff retrieves the PNR, and issues the paper tickets.</p> <p>This can generally be achieved with just 3 quick system inputs.</p> <p>All ticketing entries, checks and appropriate system settings would have been performed by the Alitalia Support Centre when the first V-MPD notification was received.</p> <p>The time needed to produce the paper tickets would be kept to a minimum.</p>	

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9. MODIFICATIONS AND REFUNDS

V-MPD REFUND REQUESTS

Refund requests should be sent via email only (English or Italian) to vmpd@alicos.net.

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1. If the V-MPD issued by the Travel Agent has not yet been 'Marked As Used', and the corresponding AZ PTA has not yet been issued, Alitalia will either authorize the Travel Agent to void (if permitted by local BSP rules) or fully refund the original virtual transportation document.

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2. If the V-MPD issued by the Travel Agent has already been 'Marked As Used', and the corresponding AZ PTA has already been issued

.the Alitalia Support Centre will close the pending PTA, then

.will 'Unmark As Used' the V-MPD, so that

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.the Travel Agent will be able to separately request, following the standard procedures in place, the refund of the original virtual transportation document, whose refund value will be calculated considering all 'penalties' and other 'charges', and according to the relevant fare rules and fare notes (Paragraph 7).

430

After issuance of the paper tickets, only these paper documents can be refunded.

MODIFICATIONS REQUESTS

Please send any modifications requests only via email to vmpd@alicos.net.

435

APPENDIX 'A'

List of carriers that have a Interline ETicketing Agreement with Alitalia.

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INFANT IET: 'NO' means that the carrier would not currently accept an interline ET for an 'infant' passenger type

GROUP IET: 'NO' means that the carrier is not set up in the Alitalia system to accept IET from group PNRs (C/).

Subject to change at any time without notice				
CD	FN	AIRLINE NAME	INFANT IET	GROUP IET
4M	499	Lan Argentina		
9W	589	Jet Airways		NO
A3	390	Aegean Airlines		NO
A6	527	Air Alps Aviation		
AA	001	American Airlines	NO	NO
AB	745	Air Berlin		NO
AC	014	Air Canada		
AF	057	Air France		
AI	098	Air India		
AM	139	Aeromexico		
AT	147	Royal Air Maroc		
AV	134	Avianca		
AY	105	Finnair		NO
B2	628	Belavia	NO	
BA	125	British Airways		
BD	236	BMI (British Midland)		NO
BR	695	EVA Airways	NO	NO
BW	106	Caribbean Airlines		NO
CA	999	Air China	NO	NO
CI	297	China Airlines		
CM	230	COPA Airlines		NO
CO	005	Continental Airlines		
CX	160	Cathay Pacific Airways		
CY	048	Cyprus Airways	NO	NO
CZ	784	China Southern Airlines	NO	
DL	006	Delta Air Lines	NO	
EK	176	Emirates		NO
ET	071	Ethiopian Airlines		NO
EY	607	Etihad Airways		
FB	623	Bulgaria Airlines		
FI	108	Icelandair		NO
FT	084	Siem Reap Airways International		NO
FV	195	Rossiya Russian Airlines		NO
GF	072	Gulf Air		
HM	061	Air Seychelles		NO
IB	075	Iberia		NO

ALITALIA 'PAPER TICKET ON DEPARTURE' PROCESS

Page 13 of 15, Document version 1.1

Subject to change at any time without notice				
CD	FN	AIRLINE NAME	INFANT IET	GROUP IET
IC	058	Indian Airlines	NO	NO
IG	191	Meridiana		
IR	096	Iran Air		
IT	090	Kingfisher Airline		NO
IY	635	Yemenia Yemen Airways	NO	NO
J2	771	Azerbaijan Airlines		NO
JJ	957	TAMLinhas Aereas		
JK	680	Spanair		
JL	131	Japan Airlines		
JM	201	Air Jamaica	NO	
JP	165	Adria Airways		NO
JU	115	JAT Airways	NO	NO
KA	043	Dragonair		
KC	465	Air Astana		NO
KE	180	Korean Airlines	NO	
KK	610	Atlasjet Airlines		
KL	074	KLM		
KM	643	Air Malta	NO	NO
KQ	706	Kenya Airways		NO
LA	045	Lan Airlines		
LG	149	Luxair		
LH	220	Deutsche Lufthansa	NO	
LO	080	LOT Polish Airlines	NO	NO
LP	544	Lan Peru		
LR	133	LACSA		
LT	266	LTU International Airways		NO
LX	724	Swiss International Air Lines	NO	
LY	114	El Al Israel Airlines (effective June 3rd)		NO
MA	182	Malev		NO
MD	258	Air Madagascar	NO	NO
ME	076	Middle East Airlines		
MH	232	Malaysia Airlines		NO
MK	239	Air Mauritius		NO
MP	129	Martinair Holand		
MS	077	Egyptair		NO
MX	132	Mexicana	NO	
NH	205	All Nippon Airways		NO
NW	012	North west Airlines	NO	NO
NZ	086	Air New Zealand		
OA	050	Olympic Airlines		NO
OK	064	Czech Airlines CSA	NO	NO
OS	257	Austrian Airlines		
OU	831	Croatia Airlines	NO	NO
OZ	988	Asiana Airlines	NO	

ALITALIA 'PAPER TICKET ON DEPARTURE' PROCESS

Page 14 of 15, Document version 1.1

Subject to change at any time without notice				
CD	FN	AIRLINE NAME	INFANT IET	GROUP IET
PG	829	Bangkok Airways		NO
PK	214	Pakistan International Airlines		NO
PS	566	Ukraine International		NO
PU	286	PLUNA Lineas AereasUruguayas		
PZ	692	TAM Mercosur		
QF	081	Qantas Airways	NO	NO
QR	157	Qatar Airways		NO
RB	070	Syrian Arab Airlines		
RG	042	Varig Linhas Aereas SA	NO	NO
RJ	512	Royal Jordanian		NO
RO	281	Tarom	NO	NO
SA	083	South African Airlines		
SK	065	Scandinavian Airlines		
SN	082	Brussels Airlines		NO
SQ	618	Singapore Airlines		
SU	555	Aeroflot	NO	NO
SV	065	Saudi Arabian Airlines	NO	
SW	186	Air Namibia		
TA	202	TACA International Airlines		
TE	874	Flyljal Lithuanian Airlines		NO
TG	217	Thai Airways International	NO	NO
TK	235	Turkish Airlines		
TN	244	Air Tahiti Nui		
TP	047	TAP Air Portugal		
TU	199	Tunis Air		NO
UL	603	SriLankan Airlines	NO	NO
UX	996	Air Europa	NO	NO
V7	407	Air Senegal International		NO
VN	738	Vietnam Airlines		NO
VR	696	Cabo Verde Airlines		NO
VS	932	Virgin Atlantic Airways	NO	NO
VV	870	Aerosvit Airlines		NO
WF	701	Wideroe's Flyveselskap		
WY	910	Oman Air		NO
XL	462	LanEcuador Aerolane SA		
YX	453	Midwest Airlines	NO	

445 APPENDIX 'B'

List of 'Non-ETicketable' AZ codeshare flights.

NON ETICKETABLE AZ CODESHARE FLIGHTS (subject to change at any time without notice)			
	'Codeshare' flight number	'Operational' flight number	Origin - Destination
1	AZ7000	KU166	FCO-KWI
2	AZ7001	KU165	KWI-FCO
3	AZ7002	KU162	FCO-KWI
4	AZ7003	KU161	KWI-FCO
5	AZ7072	JU405	FCO-BEG
6	AZ7073	JU404	BEG-FCO
7	AZ7074	JU411	TRS-BEG
8	AZ7075	JU410	BEG-TRS
9	AZ7084	VE6904	MXP-MRU FCO-MRU
10	AZ7085	VE6905	MRU-FCO MRU-MXP
11	AZ7090	VE2918	MXP-CUN
12	AZ7091	VE2919	CUN-MXP
13	AZ7092	VE2948	MXP-MBJ
14	AZ7093	VE2949	MBJ-MXP
15	AZ7177	FB449	SOF-FCO
16	AZ7178	FB450	FCO-SOF
17	AZ7182	SU294	VCE-SVO
18	AZ7524	MA401	FCO-BUD
19	AZ7525	MA400	BUD-FCO
20	AZ7536	MA411	MXP-BUD
21	AZ7537	MA410	BUD-MXP
22	AZ7538	MA417	MXP-BUD
23	AZ7539	MA416	BUD-MXP
24	AZ7674	CA974	MXP-PVG
25	AZ7675	CA973	PVGMXP
26	AZ7676	CA941	FCO-PEK
27	AZ7677	CA939	PEK-FCO
28	AZ7678	CA968	FCO-PVG
29	AZ7679	CA967	PVG-FCO